

All about RingCentral Inc.

RingCentral Facts

- Market leader with over 300,000 business customers
- Developed and operate our own custom cloud platform with over 10 years of R&D
- Partnered with AT&T, delivering RingCentral solutions to their business customers
- Selected cloud provider in Ingram Micro Cloud Marketplace, world's largest wholesale technology distributor
- Our senior management, product, engineering and operations teams have extensive experience and success in cloud computing
- Backed by Cisco Systems, Sequoia Capital and Khosla Ventures

Technology, Security, Architecture

- Manage over 10 million minutes of traffic per day (almost 4 billion minutes per year)
- Proprietary Cloud-computing platform with unlimited scalability
- World-class Network Operations Center (NOC) monitored 24x7
- Industry-leading security systems and processes with quarterly audits
- State-of-the-art bi-coastal data centers: San Jose, CA & Vienna, VA
 - » Equipped to handle 2x capacity
 - » Three layers of failover redundancy with both human and electronic security measures
 - » 99.999% Site SLA and SSAE 16 compliant
- Continuous monitoring of VoIP QoS
- Mean Opinion Score (MOS) of VoIP quality greater than 4 (out of 5)
- TRUSTe certified

Solution summary

- Complete cloud business phone system with advanced capabilities
- All-inclusive, simple, low monthly pricing
- Instant service activation: make and receive calls in minutes
- Seamless integration of multiple offices, remote employees and multiple devices
- Easy-to-use, centralized management of all phones and offices through a single interface
- Innovative call, text and fax capabilities beyond the traditional PBX
- iOS and Android apps enable use of smartphones and tablets as business phones
- Unique "click/tap" admin settings controls on smartphones, tablets and browser
- Easily add users or offices as the business grows, in just minutes
- Advanced company, department and employee routing rules and handling options
- Users control their own settings and routing rules, with just clicks/tap, in minutes
- Integrations for Salesforce, Box, Dropbox, Google Docs and Microsoft Apps
- A wide variety of Plug & Ring ready, pre-configured IP desk and conference phones
- Sophisticated number management and porting capabilities

Industry Recognized Technology



Editor's Choice
Award 2012



Best in Show for
Cloud Solutions



2010 Technology Pioneer

- Developed life-changing technology innovation
- Demonstrated visionary, long-standing & sustainable market leadership
- Developed a proven technology

Top Customers

Advertising

 AdRoll


GEARY LSF
DIGITAL MARKETING GROUP


sparkpr

Healthcare


auxogyn


AYA
HEALTHCARE


LENSAR
CHARACTERLASES WITH AUGMENTED REALITY

Recreation


Applebee's


Fab.


LIVE
365


NATIONAL BASKETBALL
PLAYERS ASSOCIATION


Turner

Tech


New Relic


Z


TRUSTe


Okta™

Service


Advanced
Environmental
TECHNOLOGIES, LLC


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Media Coverage


IDC
Analyze the Future

...RingCentral is one of the pioneers that actually helped create this market.

IDC Telecom TechWatch and Vendor Spotlight: 1Q13

Forbes

RingCentral offers excellent quality. RingCentral enables small and midsize businesses to have what might otherwise be unaffordable smart-PBX features...

BusinessWeek

RingCentral offers the same kind of call-management features you see at large companies, but without the need for a lot of expensive equipment. All you need are the phones and an Internet connection. Everything in life should be so simple.


PC
MAGAZINE

We rated RingCentral our Editors' Choice of hosted phone VoIP systems because of the number of advanced and sophisticated features the platform offers customers.

The RingCentral system is extremely versatile and can be configured to fit practically any kind of business, whether it's a multi-branch organization, a small business with a high number of callers, or just a business trying to keep up a professional image. Even for a highly mobile workforce, the fact that RingCentral can route calls to employee phones means employees never have to give out their personal numbers, but can still be reachable...

RingCentral's flexibility is its best value, combining VoIP service, number routing, and more.

On IP telephony smarts and breadth of features, RingCentral outshines both Avaya/Netgear and Microsoft.